



"Technology helping people"



Arnold Schwarzenegger,  
Governor

**California Health and Human Services Agency Data Center**

P.O. Box 168025  
Sacramento, California 95816  
(916) 739-7500

***PENDING APPROVAL***

**CLASSIFICATION:**      **Systems Software Specialist (SSS) II**  
**3 Positions - Permanent, Full-time**

**Will consider downgrading position to**  
**SSS I or Associate SSS Levels**

**POSITION LOCATION:**    **Health and Human Services Data Center (HHSDC)**  
**Information Systems Division**  
**Systems Support Section**  
**Database Support Units**  
**Sacramento CA 95816**

***FREE PARKING***

**SALARY:**                    **\$5,196.00 – \$6,316.00**

**Duties/Responsibilities:**

Under the general direction of the Database Support Unit Supervisor, Systems Support Branch, Information Systems Division, acts as a technical software support specialist working with a team of highly trained professionals in support of a mainframe and/or client/server computing environment. Provide a variety of software support services for customer departments. Independently, as a lead or team member, install, maintain, test, monitor and tune complex Database Management System (DBMS) and/or general purpose software products in the mainframe and/or client/server environments. Develop and maintain customized online and/or batch interfaces and exits to the software. Provide consultation and support as needed to support the customer department staff in the use of these products. Quickly, efficiently and effectively troubleshoot and resolve complex customer problems and proactively identify possible future problems.



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To learn more about saving energy, visit the HHSDC web site at <http://www.hhsdc.ca.gov>

**Desirable Qualifications:**

- Knowledge of the HHSDC's quality culture, core values, vision and mission.
- Knowledge of IT project management practices and techniques.
- Ability to apply project management principles to plan and guide project(s) to successful completion.
- Knowledge of database design, techniques and architecture.
- Knowledge of applicable DBMS products (e.g. Adabas, DB2, IDMS, Informix, Oracle, MS SQL Server) including their installation and/or support issues.
- Knowledge of various hardware/operating system platforms (z/OS (MVS), UNIX (AIX or Linux) and Windows).
- Knowledge of various analytical methodologies and problem-solving techniques to accurately identify technical problems and causes.
- Knowledge of capacity planning and performance monitoring techniques.
- Knowledge of measurement data available on each operating system platform.
- Knowledge of DBMS backup and recovery techniques.
- Willingness to work off-shift.

**Who May Apply:**

- Current state employees at or who have lateral transfer eligibility to the SSS II, classification and state employees currently at or who have lateral transfer eligibility to an SSS I, or an Associate SSS classifications will also be considered. **(Please indicate your eligibility and which classification you are applying for on your application.)**
- Persons who have list eligibility to the SSS II, classification and persons who have list eligibility to the SSS I, or Associate SSS classifications will also be considered. **(Please indicate on your list eligibility and for which classification you are applying for on your application.)**
- SROA/Surplus candidates are encouraged to apply. **(If applicable, please indicate on your application that you are an SROA/Surplus candidate.)**

**Inquiries regarding this position may be directed to Larry Dockter at (916) 739-7831.**

**How to apply:**

Submit a State of California Application STD. 678

**Please reference RPA #05-055 on your application. If the RPA # 05-055 is not on your application, it will be considered incomplete and will not be accepted.**

**Final Filing Date: October 13, 2004**

**Submit applications/resumes to:**

**Health and Human Services Data Center  
Human Resources Branch  
Attention: RPA #05-055  
P.O. Box 168025  
Sacramento CA 95816**